Docket No.: YOR919990349US1 YOR.121

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IN THE UNITED STATES PATENT TO READEMARK OFFICE

In re patent application of

Mark MEI, et al.

Serial No.:

19/431,363

Group Art Unit:

2645

Filing Date:

October 19, 1999

Examiner:

Anwah, Olisa

For:

SYSTEM AND METHOD FOR PERSONALIZING DIALOGUE MENU FOR

AN INTERACTIVE VOICE RESPONSE SYSTEM

Honorable Commissioner of Patents Alexandria, Virginia 22313-1450

RE-SUBMISSION OF FORMAL DRAWINGS

Sir:

Re-Submitted herewith for the convenience of the Examiner, are Four (4) sheets of formal drawings comprising Figures 1-9 for the above-identified patent application. These drawings were originally submitted on November 24, 1999. Acknowledgment of receipt is respectfully requested.

Respectfully submitted,

Phillip E. Miller, Esq. Registration No. 46,060

Date:

MCGINN'INTELLECTUAL PROPERTY

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